



ELPRO is a Swiss-based, global solution provider for environmental monitoring for the pharmaceutical, life science, biotech, and healthcare industries. With innovative service models, state-of-the-art data loggers, SaaS platforms including data analytics, and GxP experts to support the system integration into our customers' business processes, we ensure efficiency and compliance throughout their supply chain. Sales and technical support offices are located in Switzerland, USA, Canada, UK, Germany, the Nordics, Benelux, Hungary, Singapore, and Japan. ELPRO is part of the Bosch Group.

To support our service team already today or after agreement, we are looking for an engaged:

Service Engineer in Roskilde for the Nordic countries

Job Description

We are looking for a Service Engineer with a passion for technical solutions and the aptitude to be part of a great team. You will join our Nordic organization based in the office in Roskilde. As a key member of our service team, you will play a vital role in providing services (calibration, installation, qualification, support etc.) predominantly for our Nordic base.

In addition, you will work closely with head office Switzerland and other subsidiaries in Europe with the requirement to travel and to help with European location projects from time to time.

Therefore, you must be willing to travel extensively in the Nordic area, with occasional travel across Europe. Estimated travel days are around 100.

The majority of your working time will be spent on Customers sites, but you will also spend time at our office in Roskilde, where you will benefit from professionally strong colleagues and an informal working environment with plenty of room for fun.

You are responsible for solution and service delivery

As our new Service Engineer, your primary responsibility is to provide a detailed and compliant service for our customers. Working in a regulated environment, accuracy and attention to detail is key. A creative flair for problem solving and thinking outside the box is required on occasions to fully support ELPRO's established service and quality excellence.

You will enjoy the following activities (included but not limited to)

- > Accredited ISO17025 calibration services
- > Solution hardware installation
- > Solution Software installation
- > System qualification testing and reporting
- > Thermal mapping services
- > Customer support – fault finding and corrective action
- > Service work and calibration on measuring instruments and monitoring systems



Service Engineer in Roskilde for the Nordic countries

Qualifications

What you definitely have

- > You have a proven track record of success in field based technician and/or engineering work, with a minimum experience of 3-5 years and education in electrical installations.
- > You have professional ambition and a can do mentality
- > You are self-motivated and driven to provide excellent service, with a proactive approach to solution handling, you are able to work independently backed by available support
- > You have excellent communication and interpersonal abilities
- > You are resident in Denmark with clearance to work and you are Fluent in Danish and good in English (oral and written)
- > You have day to day IT skills and knowledge of Microsoft systems, any advanced IT skills are an advantage
- > You have strong time-management skills, can adapt to different situations, are creative, confident and have a heart for service and good solutions

What's even better to have

- > You have experience working within the quality pharmaceutical or life sciences industry
- > You have engineer / technical training or relevant higher education
- > You have experience in solution delivery and or calibration / metrology services (ideally customisable hardware and software combination solutions)

Ideally, we imagine that our colleague lives in the Copenhagen area with max 30 min. to our office in Roskilde.

We offer you

- > Helpful and motivated colleagues within a friendly working atmosphere
- > Competitive base salary based on you experience
- > A structured onboarding program included a trip to our head office in Switzerland
- > 25 days holiday + 5 special holidays
- > Pension contribution scheme incl. health insurance
- > A representative company van fully equipped on yellow plates
- > Working tools – computer and mobile phone, company credit card

If this sounds like a job for you, we are thrilled to receive your application already today!

[Click here to apply!](#)

Questions to

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